

Video-conference Fact Sheet

1. System Requirements

For PC-Based Organisers and Attendees

- Required: Windows® 7, Vista, XP or 2003 Server (Linux is not supported)
- Required: Internet Explorer® 7.0 or newer, or Mozilla® Firefox® 3.0 or newer (JavaScript™ and Java™ enabled) or Google Chrome™. If needed, download Java.
- Internet Connection Required: Cable modem, DSL, or better recommended
- Recommended: Minimum of Pentium® class 1GHz CPU with 512 MB of RAM (2 GB of RAM for Windows Vista)

For Mac-based Organisers and Attendees

- Required: Mac OS® X 10.4 (Tiger®), OS X 10.5 (Leopard®), OS X 10.6 (Snow Leopard®)
- Required: Safari™ 3.0 or newer, Firefox 2.0 or newer; (JavaScript and Java enabled)
- Internet Connection Required: Cable modem, DSL, or better recommended
- Required: PowerPC G4/G5 or Intel processor, 512 MB of RAM or better recommended

Microphone & Speakers Device Recommendations

When using Microphone & Speakers, audio quality can vary based on your audio software, hardware manufacturer and operating system. We recommend the following audio hardware in order from best quality to poor quality:



USB - headset connected to your computer *Best*



USB

Analog - headset connected to your computer *Good*



Analog

Note: from experience all other types of Microphone & Speakers do not work well enough.

1. Recommended Internet Speed

Required: Fast Internet connection (384 kbps or more recommended)

Download - 4800kbps

Upload - 384 kbps

Speed Test Site: www.comparebroadband.com.au/SpeedTest.aspx

Sample Results



2. Web Camera

USB - connected to your computer - Best

3. Printer

(This is to print off enrolment form and email or fax back to Pro System Training Services as hard copy)